



PROGRAM DESIGN AND DELIVERY

Deliver Impact Together





PROGRAM DESIGN AND DELIVERY

Enabling organisations to achieve desired outcomes through program planning, design and delivery support.

To become high-performing and positioned for a sustained and vibrant future, organisations need to adopt leading practices and strategically deliver in an ever-changing and increasingly complex environment. From new systems to new capabilities, we provide top to bottom, end to end transformation in partnership with you.

Confident in our ability to understand your requirements and unique operating environment, we have the capability to deliver programs and services that involve integration across policy, process, people, technology, and data.

We bring objectivity, experience and the ability to see the whole and connect the parts. We plan, design, manage, source, and co-create to deliver the intended outcomes on time and in budget.

Our Program Design and Delivery team offer a variety of capabilities.

PROGRAM DESIGN AND DELIVERY

- Portfolio, Program & Project Management
- Change Management
- Strategic Communication
- Learning & Development
- Capability Uplift
- Agile Design, Implementation, Delivery & Advisory
- PMO Frameworks & Delivery
- Defence Capability Program & Project Services
- Business Diagnostics & Transformation Strategy

MEET THE TEAM



Mandy Hill

Program Design and Delivery
Service Line Partner & P3M
Capability Partner

0410 536 132
mhill@synergysgroup.net.au



Sarah Baker

Change Management
Capability Partner

0437 199 154
sbaker@synergysgroup.net.au



Vijay Tampi

Defence Capability Program
Services Partner

0427 276 574
vtampi@synergysgroup.net.au



Mark Bainbridge

Business Transformation
Capability Partner

0434 742 629
mbainbridge@synergysgroup.net.au

PROGRAM MANAGEMENT

Unlock Success in a Changing World: Innovate, Collaborate, Deliver.

In today's complex operating environments, you need a strategic delivery partner working alongside you and your team to drive positive results. Synergy Group's expert program and project management services enable you to thrive and deliver successful outcomes, aligned with your strategic objectives.

LEVERAGE TAILORED SOLUTIONS, PROVEN METHODOLOGIES AND FLEXIBLE FRAMEWORKS

- Align Projects with organisational strategy
- Maintain control through effective governance
- Manage program performance and risk
- Ensure transparency and rigour throughout the program and project life cycle

Our collaborative approach combines expertise with empathy and knowledge transfer, uplifting your capability and aligning with your unique needs. Partner with Synergy Group to innovate, collaborate, and deliver exceptional results.

PORTFOLIO, PROGRAM, PROJECT MANAGEMENT AND PMO SERVICES

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| • Portfolio/Program/Project Planning and Delivery | • Stakeholder identification, engagement, and management |
| • PMO design and establishment | • Governance and reporting |
| • Operating Model Design and implementation | • Capability uplift (coaching, templates, tools) |
| • Capability roadmap development | • Assurance (health checks and gate reviews) |
| • Resource, compliance, risks, issues, and benefits management | |

CHANGE MANAGEMENT

Transform your organisation, Boost program success, Ensure strong stakeholder buy-in.

In today's rapidly evolving and complex landscape, we know you must adapt continuously to meet outcomes efficiently, build capability and drive value. This requires dynamic shifts in objectives, key performance indicators, processes, structures, workforce, and technology—ultimately demanding effective organisational change.

Our comprehensive change management approach empowers leaders to implement change seamlessly and strategically. We ensure that robust plans, frameworks and tools are in place, fostering strong stakeholder buy-in and engagement throughout the transition. Focused on delivering tangible and pragmatic outcomes, our approach provides both strategic and operational guidance, stakeholder engagement, communications, learning and development activities and the production of enduring support assets tailored to your unique needs.

Let us enhance your in-house change management capabilities with our expert planning, coaching, training, and a suite of resources designed to support successful change execution. Together, we'll navigate the complexities of change and position your organisation for sustained success.

Our proven change management strategies and practical expertise will support and empower you to navigate challenges effectively, engage your stakeholders meaningfully, and achieve your desired outcomes. Elevate your change initiatives and unlock your organisation's full potential with our tailored solutions.

ORGANISATIONAL CHANGE MANAGEMENT

- Enterprise and ICT transformation
- Change management and strategic communications
- Learning and Development
- Training and facilitation services
- Stakeholder analysis and engagement
- Benefits management and evaluation
- Capability uplift (training, templates, tools)
- Change management assurance

DEFENCE CAPABILITY PROGRAM SERVICES

Optimise your Defence program outcomes with us as your trusted partner.

We understand the Defence program delivery environment and we are committed to working in close partnership with you to provide comprehensive program lifecycle consultancy services, specifically tailored to support the Defence mission.

With our deep expertise in program management and adherence to industry best practices, combined with a thorough understanding of Defence procedures and policies, our aim is to enhance the efficacy and efficiency of Defence programs and accelerate the delivery of Defence Capability. We work closely with Defence stakeholders to address the unique challenges of each program, driving innovation and optimising outcomes through strategic alignment and rigorous adherence to high standards.

DEFENCE CAPABILITY SUPPORT PROGRAM

- Program/project management
- PMO functions
- One Defence Capability System document production
- Committee paper draft
- Reporting
- Scheduling
- Benefits management
- Risk management
- Integrated Logistics Support
- Business Case development

OUR CLIENTS



Department of Climate Change, Energy, Environment & Water



Department of Health & Aged Care



Australian Digital Health Agency



Department of Foreign Affairs and Trade



Australian Signals Directorate



Defence - Army Land Mobility and Support



Defence - Data Division



Defence - Defence Digital Group



Defence - Joint Capabilities Group



Australian Submarine Agency



Synergy Group Australia Pty Ltd
PO Box 4789, Kingston ACT 2604
Synergygroup.net.au



**SYNERGY GROUP
CANBERRA**

Ground Floor, 15 National Circuit,
Barton, ACT 2600

**SYNERGY GROUP
MELBOURNE**

Level 2, 360 Little Collins Street,
Melbourne, VIC 3000

**SYNERGY GROUP
THINKPLACE^x**

Level 4, 50 Blackall Street,
Barton, ACT 2600

**SYNERGY GROUP
SYDNEY**

80 Buckingham Street,
Surry Hills, NSW 2010

**SYNERGY GROUP
BRISBANE**

Level 1, 470 St Pauls Terrace,
Fortitude Valley, Queensland 4006

A large, abstract graphic in the bottom right corner of the page. It consists of several overlapping triangles and polygons in shades of purple, orange, and red, creating a dynamic, modern look.